however, the MBE at 1% is very low. During 2015, we will focus on increasing the minority spend and percentage of total expenditures. (Total expenditures are non-labor related expenditures.)

Vendors' List - Four diverse vendor lists are available to MORPC staff on the agency intranet: the State of Ohio MBE Certified Service Providers Database; the State of Ohio EDGE Certified Service Providers Database; the Columbus Chamber Diversity Bridge Database; and the City of Columbus MBE Certified Service Providers Database. The Ohio Department of Transportation DBE vendor list is also available to staff.

As part of the plan to increase Diversity Spend, the four databases will be combined into one. An online form will be developed that Diverse vendors can complete to be considered for purchases and receipt of RFPs and RFQs.

Team members will then be further educated on the available resources to provide additional opportunity to diverse vendors.

RFPs & RFQs - Information pertaining to "What MORPC Buys" is posted online along with MORPC's commitment to utilize diverse vendors. In order to further accommodate and/or attract diverse vendors, team members reviewed, assessed, and improved the language in the RFPs and RFQs templates. Additionally, staff seeking proposals, must complete a form on the number of diverse vendors RFP/RFQs were distributed to, how many responded and the rationale for choosing the winning vendor.

Focus Area: Service to Diverse Populations

Goal: Increase/enhance service to diverse populations.

Infrastructure	Competency	Staff	Outcome
Applications	Increase marketing to diverse populations	Diversity Officer	
Applications	Monitor & Report	Intake Staff	
Accommodate walk- ins	Assess & implement needed improvements to process	Diversity Officer	
Accommodate call- ins	Assess & implement needed improvements to process	Diversity Officer	
Point of Service	Enhance communications to Limited English Proficiency populations and people with disabilities	Diversity Officer	

Applications – In 2013 MORPC began monitoring intake applications to determine a benchmark for diverse populations utilizing its various services and programs; Residential Energy & Efficiency (REE), Housing Rehabilitation (Rehab), Housing Counseling Programs and RideSolutions (RS). The benchmarks were compared against the percentage of diverse populations in our service areas. The purpose was to ascertain if diverse populations were utilizing our services and programs. The results depicted in the table show that the percentage of African-Americans utilizing MORPC services in the three programs shown are higher than the State, County and MPO percentages of population for 2013 and 2014. However, except for RideSolutions, the Latino/Hispanic and Asian usage is lower than the actual populations shown by State, County and MPO. MORPC will continue to increase

State Wide and Regional Statistics (1) – % People				Weatherization (2)			Housing (3)						Transportation (4)		
Population Group	Ohio	15 Counties	MPO	% Income Eligible HH in Franklin County	Warm Choice /Electric % Served		% Income Eligible HH in Franklin County	Rehab % Served		% People in Ohio	Foreclosure Counseling % Served		% People in 12 Counties	RideSolutions % Served	
					2013	2014		2013	2014		2013	2014		2013	2014
African American	12.0	13.0	18.0	29.0	17.6	45.5	12.0	17.6	29.0	12.0	28.0	32.0	13.0	45	26.9
Native American	0.0	0.0	0.0	0.0	0.0	0.0	0.0	1.95	0.0	0.0	0.0	0.0	0.0	0.0	0.0
Asian	2.0	3.0	4.0	3.0	0.0	0.0	2.0	0	2.0	2.0	1.1	0.0	3.0	6.0	2.6
Other	2.0	3.0	3.0	4.0	.98	3.3	3.0	.98	0.0	2.0	1.1	0.0	3.0	7.0	6.7
Hispanic/ Latino	3.0	3.0	4.0	4.0	1.3	1.4	5.0	1.3	0.0	3.0	1.7	1.70	3.0	3.0	2.0

1) Data used in these tables is from the American Community Survey, 2009-2013.
   - Tables B19000B-I for income eligibility programs. Statistics for these programs use households (HH).
   - Table B03002 for non-income based programs. Statistics for these programs use people.
   - The 15 county area includes the following counties: Delaware, Fairfield, Fayette, Franklin, Hocking, Knox, Licking, Logan, Madison, Marion, Morrow, Perry, Pickaway, Ross and Union. The statistics are reported as people.
   - The MPO area includes Delaware and Franklin counties in their entirety, Etna Township and Pataskala in Licking County, and Violet and Bloom Townships in Fairfield County. The statistics are reported as people.
2) Weatherization programs are stipulated by income eligibility and are based on households.
   - For Warmchoice, HWAP and AEPCAP and EPP programs: the poverty rate for a 4 person household of $25,000 was used to calculate the eligibility. The eligibility assumed was 175% poverty, or $43,750 per household. Income ranges through $44,900 per household were included in the tabulations.
   - Warmchoice, AEPCAP and EPP program service areas include Franklin County.
3) Housing Programs
   - The Home Rehab program is based on households, and is stipulated by income eligibility of 80% of AMI of Franklin County. The median household income of Franklin County $50,877 was used to calculate the eligibility of $40,702. Income ranges through $44,900 per household were included in the tabulations.
   - The Foreclosure counseling service area is the entire state of Ohio. The statistics reported are people.
4) Transportation programs
   - The RideSolution service area includes the following counties: Delaware, Fairfield, Fayette, Franklin, Knox, Licking, Madison, Marion, Morrow, Pickaway, Ross and Union. The statistics are reported as people.

Mid-Ohio Regional Planning Commission

Interpretation Services Process

REPORTING

It is very important that you notify Bernice Cage, Public Information and Diversity Officer, that you have received a request to assist an individual who does not speak English very well. This information is **required** for reporting purposes.

Calls

When receiving a telephone call, you may not recognize the language the caller is speaking, unless they are assisted by an English speaking individual.

1. If assisted by an English speaking individual, ask what language they are speaking and confirm if they are willing to act as an interpreter.
2. If not, place the individual on hold and call the language assistance line, Ohio Hispanic Coalition (OHC) 614-880-2624.
3. Inform them of the language and conduct a three-way conference call.

Walk Ins

1. Show the language assistance sheet to the guest to determine language.
2. Hand gesture to have them follow you to a conference room, or if no room is available, to your office.
3. Call Ohio Hispanic Coalition (OHC) 614-880-2624 and on speaker request an interpreter or for a interpreter to come to MORPC. Over the phone interpretation is okay to schedule appoints but anything more in depth should be done in person.

   If Spanish speaking, someone can interpret or come within the hour.

   If another language, OHC would call us back within 10 minutes and inform us if they can have an interpreter to us within the hour.

"We have an interpreter on the way, can you please wait?" We need to provide this somehow to the guest. Usually those who do not speak English are accompanied by someone who does. If they chose not to wait, we will need a contingency plan.

Interpreters cannot fill out forms or read the forms. Staff would need to read the forms and the interpreter would interpret for the guest.

Home Visits

Call OHC and schedule an interpreter. If you need a Spanish Interpreter, same day, with enough notice would suffice. Other interpreters require more time, perhaps days.

Need to provide the location of the assignment, date, and time.

Need to provide a phone number for the interpreter to use when they have arrived. Interpreters will not go into the home unaccompanied by staff.

Presentations

Call OHC and schedule an interpreter. You need to provide:

What type of presentation
Where it will take place
How large a group
If not Spanish, you may need to schedule several days in advance.

Translation Project Quote

Language Line® Document Translation Service

Phone: 1 888 763-3364
Fax: 1 800 648-0170
E-mail: translation@ languageline.com
www.LanguageLine.com

To:	Bernice Cage	**From:**	Laura Gramcko
Company:	Mid-Ohio Regional Planning Commission	**REF. No.:**	*FINAL approved with changes_OPT-OUT Tips_10-18-10_Q10100558*
Email:	bcage@morpc.org	**Language(s):**	Somali and Spanish
Phone:	614-233-4157	**Delivery:**	select below (From date of written approval)
Date:	October 26, 2010	**Total Pages:**	2 (Including this cover page)

Translation Project Cost:

FINAL approved with changes_OPT-OUT Tips_10-18-10_Q10100558 (2 pages)
Total English word count = 1,076

English to:	Translation Cost	Formatting Cost*	Project Management Fee	Total Cost Per Language
Somali	$704.00	$100.00**	$80.40	$884.40
Spanish	$418.00	included above	$41.80	$459.80
			Grand Total =	**$1,344.20**

Please check box of preferred delivery service:

☐ **Grand Total = $1,344.20 (6-8 Business Days- Standard Delivery Time)**

☐ **Grand Total = $2,016.30 (3-4 Business Days- Expedited Delivery Time with approval before Noon Pacific)**

**Formatting like original will provide a copy of your original file in the same file format and layout in the target language. If your document was submitted via fax or as a PDF, it will be returned as a Word file or PDF. If you would like for us to format the document using other DTP software such as Illustrator or Quark please provide the original electronic files and specifications. This may increase or decrease the cost, depending on the complexity of the file and the compatibility of the software with the language(s).*

*****Formatting costs may be reduced if the original (editable) Word file is provided.***

PLEASE NOTE:

- Translations will be returned as Word files via Email.
- Changing text or formatting after a project has started will result in additional charges.
- Revisions to a translation may be requested up to 2 weeks after a project is completed; additional charges may be incurred.
- All estimate costs are calculated in U.S. Dollars (USD).

Translation Project Quote: Thank you for the opportunity to bid on your translation project. Our translations are performed by professional translators with experience in the subject matter of the document. Please review the above and if you wish to proceed, sign below and fax to 1 800 648-0170. We look forward to your favorable reply, and would like to thank you for choosing Language Line Services to bid your project. If you would like to discuss this bid, please call me at 1 888 763-3364.

ORDERING INFORMATION: (Please Print Clearly)

Today's Date:

Organization Company Name:

BILL MY ACCOUNT : Client ID # (6 Digits) OR Direct Bill # (10 Digits)

Your Name (Or Personal Access Code)

Billing Address:

City, State/Province, Country :

ALL CLIENTS: Phone No.: Fax No.:

E-mail address:

OR BILL MY CREDIT CARD:
(Name as it appears on Credit Card)

Credit Card Number : Expiration Date:

Credit Card: American Express Discover MasterCard Visa

DELIVERY OPTIONS – PLEASE SELECT ONE

❑ **SECURE EMAIL** Email Address:

❑ Email Email Address:

❑ Fax Fax Number:

❑ Mail (USPS) Mailing Address:

Authorization: By signing below I acknowledge I have read and agreed to the Terms and Conditions for **Language Line®** Document Translation Service.

Signature: _____ **Print Name:** _____

Instructions: To approve the estimate, please complete and sign the above form. You may return it via email or via fax. If you do not receive a confirmation the next business day, please call or email.

Limited English Proficiency Summary

April 2013

The Mid-Ohio Regional Planning Commission (MORPC) evaluated the Limited English Proficiency (LEP) populations within its Metropolitan Planning Organization (MPO) boundary. For the purposes of this analysis, LEP is defined as any individual 5 years of age or older who speaks a primary language other than English and who speaks English less than "very well," as identified by the American Community Survey, 2007-2011 5-year data set.

Approximately 4.23% of the population in the census tracts located completely or partially within the MPO boundary speak English less than "very well." Figure 1 summarizes the level of English proficiency of the population over age five, by county.

Figure 1: English Proficiency by County

County	Total Population 5 Years and Older	Speaks English "Very Well"	% Speaks English "Very Well"	Total LEP: Speaks English Less Than "Very Well"	% LEP: Speaks English Less Than "Very Well"
Franklin	1,071,130	1,020,060	95.23%	51,072	4.77%
Delaware	157,655	154,758	98.16%	2,897	1.84%
Licking*	35,783	35,398	98.92%	385	1.08%
Fairfield*	51,934	50,536	97.31%	1,398	2.69%
	1,316,502	***1,260,752***	***95.77%***	***55,752***	***4.23%***

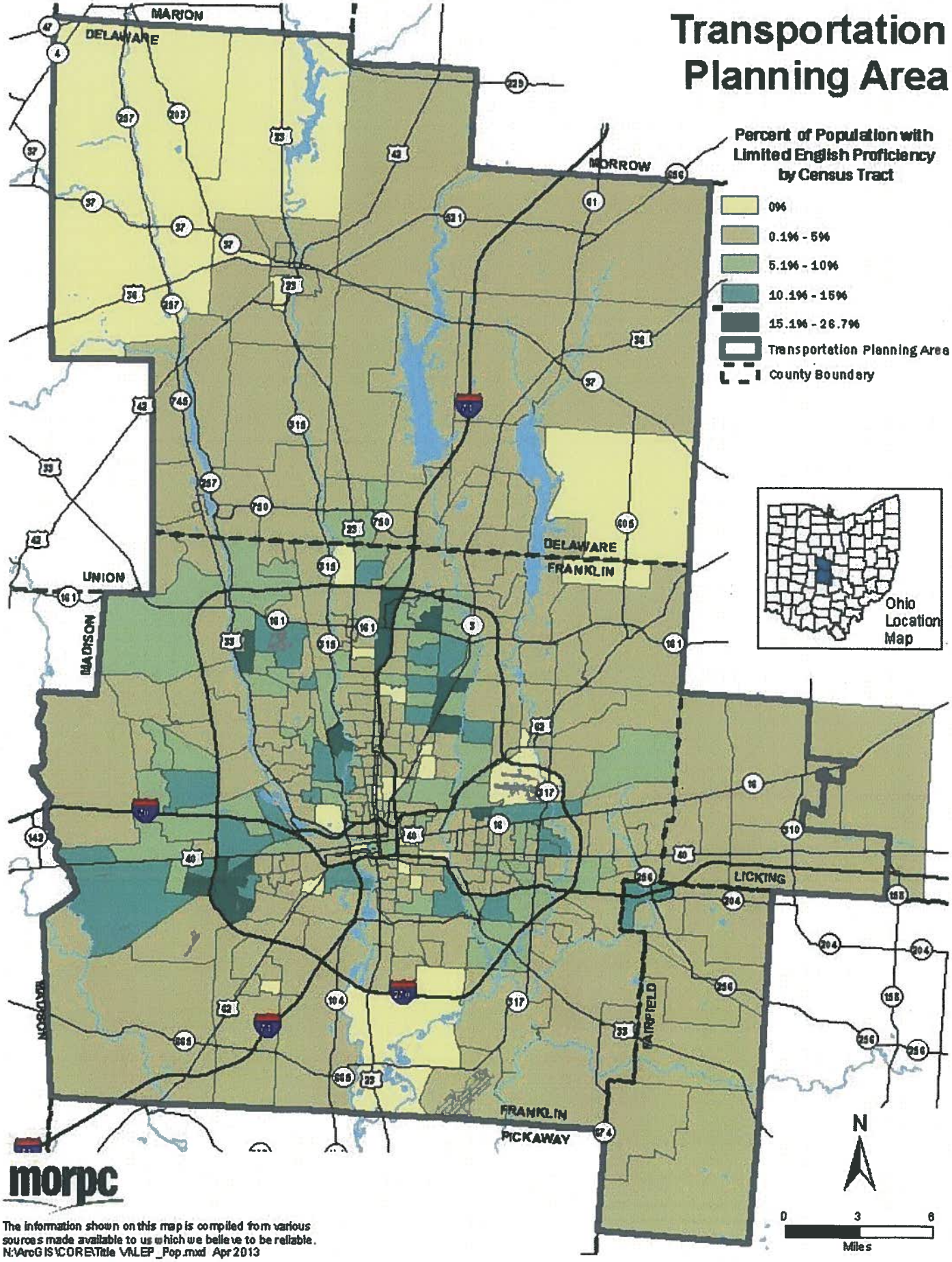
**Includes only those Census Tracts located completely or partially in the MPO boundary*

Source: 2007-2011 American Community Survey 5-Year Estimates

Of the 4.23% who speak English less than "very well," almost 40% speak Spanish primarily, making Spanish the most common language spoken by the LEP population. African languages (14%) are the next common, followed by Chinese (8.3%). Figure 2 summarizes the primary language spoken by those who speak English less than "very well."

The LEP population was mapped to show LEP individuals as a percent of total population by census tract. As shown in the attached map, there are several concentrations of LEP populations located mostly in Franklin County. These areas include the southwest area of Columbus along Georgesville Rd, The Ohio State University Campus, the areas surrounding the Ohio State University Airport, the northeast area of Columbus between Sinclair Rd and SR 3 and south of I-270, and also the area south of Columbus International Airport between Broad St. and 5th Ave.

Transportation Planning Area



morpc

The information shown on this map is compiled from various sources made available to us which we believe to be reliable.
N:\ArcGIS\CORE\Title VI\LEP_Pop.mxd Apr 2013

Appendix I - Attachment 5

¡Es hora de actuar y mejorar la calidad del aire!

Tome cinco medidas por un aire limpio: Inscríbase para recibir alertas de calidad del aire y comprométase a tomar cinco o más medidas para ayudar a mejorar la calidad del aire. Para obtener más información, visite **airquality.morpc.org**.

Minimice su traslado en auto. Considere compartir vehículo, combinar viajes, viajar en COTA, andar en bicicleta o caminar hasta su destino. Para obtener más información, llame a MORPC RideSolutions al **1.888.742.RIDE**.

Use el transporte público. Visite el sitio web de COTA, **www.cota.com**, o llame al **614.228.1776** para planificar su viaje.

Camine o vaya en bicicleta a los lugares cercanos. Lea más sobre cómo el sistema de senderos de la región puede llevarlo hasta donde necesite en **www.centralohiogreenways.com**. Consulte el mapa interactivo para ciclistas de MORPC en **www.morpc.org/bike-user-map**.

Evite tener el auto encendido si no es necesario. Apague el motor en lugar de dejar en marcha mientras está parado para reducir las emisiones que contribuyen con la dañina contaminación del aire.

Cambie sus hábitos de carga de combustible para reducir la contaminación. Abastezca a su vehículo de combustible al amanecer o atardecer y evite llenar al máximo su tanque para evitar la contaminación de ozono a nivel del suelo.

Mantenga sus neumáticos bien inflados y dele mantenimiento regular a su vehículo. El mantenimiento regular ayuda a que los vehículos funcionen de forma más eficiente y reduce las emisiones al aire.

Use equipos más limpios para cortar el césped. Cambie sus equipos a combustible por opciones eléctricas o manuales.

Ahorre energía. Comience con una auditoría de energía para identificar las formas en que su hogar o negocio pueden ser más cómodos y menos costosos. Llame a MORPC al **614.621.1171** para enterarse cómo hacerlo.

Para obtener más información

VISITE el sitio web de MORPC, **airquality.morpc.org**, para leer más sobre la calidad del aire en la región central de Ohio y cómo ayudar a mejorarla.

INSCRÍBASE para recibir alertas gratis sobre la calidad del aire en su casilla de correo electrónico visitando **airquality.morpc.org**.

LLAME a la línea de llamada gratuita de MORPC para obtener la información más actualizada sobre los pronósticos de calidad del aire al **1.888.666.1009**.

PÓNGASE EN CONTACTO CON NOSOTROS:

facebook.com/morpc **twitter.com/morpc**

MORPC no discrimina por edad, raza, color, origen nacional, género, orientación sexual, estado familiar, ascendencia, estado militar, religión ni discapacidad en sus programas, servicios o en el empleo. Podrá encontrar información sobre la no discriminación y políticas y procedimientos relacionados de MORPC en **www.morpc.org** *bajo About MORPC/policies.*

Mid-Ohio Regional Planning Commission

111 Liberty Street, Suite 100
Columbus, Ohio 43215

T 614.228.2663

www.morpc.org

Impreso en papel reciclado certificado por FSC.

Certificación libre de cloro Certificación sello verde Certificación Green-e

Sea consciente del aire en la región central de Ohio

Manténgase informado y proteja su salud

Cortesía de:

Mid-Ohio Regional Planning Commission

Se trata de la calidad de vida

El Programa de conciencia de la calidad del aire de MORPC busca abordar los problemas de la calidad del aire de la región e informar y alertar al público, a los gobiernos locales, negocios, organizaciones y personas sobre las medidas que pueden tomar para proteger la salud pública y reducir la contaminación del aire.

¿Qué estamos respirando?

MORPC MONITOREA PARA DETECTAR DOS PRINCIPALES CONTAMINANTES DEL AIRE QUE SON UNA AMENAZA PARA LA SALUD PÚBLICA EN OHIO CENTRAL:

1) contaminación de ozono a nivel del suelo
2) contaminación de partículas ($PM_{2.5}$)

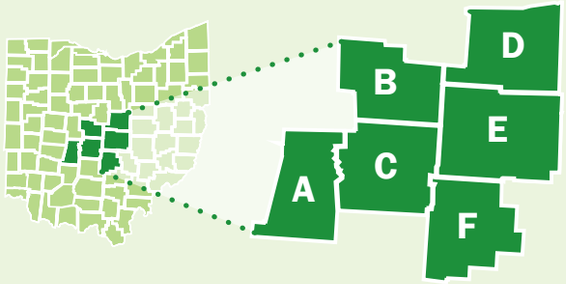
La contaminación de ozono a nivel del suelo se crea cuando las emisiones de los vehículos, el equipo de jardinería y las industrias producen una reacción química en presencia de la luz solar. Este es el principal ingrediente del smog (o niebla tóxica).

La contaminación de partículas está compuesta por sólidos y líquidos microscópicos que se pueden alojar profundamente en sus pulmones. Estas finas partículas que provienen de camiones y autobuses a gasóleo, plantas de energía y chimeneas de leña pueden tomar la forma de hollín, polvo y humo.

La contaminación del aire y su salud

Las altas concentraciones de ozono a nivel del suelo y/o polución de partículas en el aire pueden afectarnos a todos y en particular a grupos de gente sensible. Estos grupos sensibles incluyen a los niños y adultos que realizan actividades al aire libre, personas con enfermedades cardíacas o pulmonares (como el asma) y adultos mayores. La calidad del aire en la región central de Ohio lleva años mejorando, pero queda trabajo por delante para cumplir con los estándares de salud mínimos fijados por la Agencia de Protección Medioambiental de los Estados Unidos (U.S. EPA, por sus siglas en inglés).

CONDADOS DE LA REGIÓN CENTRAL DE OHIO CONTROLADOS EN CUANTO A LA CONTAMINACIÓN DEL OZONO Y $PM_{2.5}$:



A	Madison	**D**	Knox
B	Delaware	**E**	Licking
C	Franklin	**F**	Fairfield

Sea consciente del aire que respira

MORPC emite pronósticos diarios sobre la calidad del aire para mantenerlo informado sobre los niveles de contaminación del aire local. Cuando se espera que la contaminación del aire llegue a la categoría 101, es decir "no saludable para grupos sensibles" (anaranjado) en el Índice de Calidad del Aire (AQI, por sus siglas en inglés), MORPC emitirá una Alerta de calidad del aire para la región central de Ohio. Cuando se encuentre en la categoría "No saludable para grupos sensibles", la U.S. EPA recomienda que ciertos grupos ajusten sus niveles de actividad para reducir la exposición.

Índice de calidad del aire (Valores AQI)	Niveles de preocupación para la salud
0 - 50	Bueno
51 - 100	Moderado
101 - 150	No saludable para grupos sensibles
151 - 200	Nocivo
201 - 300	Muy nocivo

Planifique con las Alertas de calidad del aire de MORPC

Use el pronóstico de calidad del aire de MORPC y el índice de colores para planificar con tiempo. Cuando se emite una Alerta de calidad del aire, puede reducir su exposición a la polución del aire cambiando el horario de sus actividades al aire libre para la mañana o la noche, cuando los niveles suelen ser más bajos. **INSCRÍBASE** para recibir Alertas de calidad del aire en **airquality.morpc.org**.

RideSolutions

morpc
Mid-Ohio Regional Planning Commission

Sahal Ku Tag Shaqadaada

Xalka Gaadiidka Shaqada Ee MORPC

Barnaamijkani wuxuu suurto galinayaa inaad la shaqo tagto dhowr qof aadna wada qaadataan hal gaari, caasi, buska ama aad baaskiil iyo lug midkood ku shaqo tagtid. Xalka gaadiidku waa mid anfacaya adiga, bulshada guud iyo bay'adaba: waxaa kuu baaqanaya qarash, waxaanad yaraynaysaa qiiqa hawada si ay u-fiicnaato sixada guud. Waxaana kuu balan qaadaynaa inaadan ka wal-walin in basku kaa tago ama aad cid ku qaada waydo.

FAA'IIDOOYINKA:

Dhaqaalayso lacagtaada

Dhaqaalayso gaarigaaga

Yaree qiiqa hawada iyo saxmada baabuurta

Yaree streeska – Wareer La'aan

Why Contact RideSolutions?

- Sababta Aad Ula Xiriiri Xalka Gaadiidka Shaqada?
- Hawshanadu waa bilaasha
- Qaadistu waxay ku xiran tahay meesha iyo waqtiga.

12 Degmo Oo Bartamaha Ohio Ah Ayaan Ka Hawl-galnaa

- Delaware
- Fairfield
- Fayette
- Franklin
- Knox
- Licking

Call 1.888.742.RIDE

or visit www.morpc.org

bilaash isaga diiwaangali gaadiidka shaqo ee xaafadaada

Mid-Ohio Regional Planning Commission: 111 Liberty St, Suite 100 Columbus, OH 43215
Tel: 1.888.742.RIDE Email: ridesolutions@morpc.org Web: www.morpc.org

Appendix I - Attachment 7

de ser bachatero".

de febrero.

2010 en Santo Domingo. (AP/Víctor Calvo)

RideSolutions

morpc

Mid-Ohio Regional Planning Commission

Sahal Ku Tag Shaqadaada

Xalka Gaadlidka Shaqada Ee MORPC

Barnaamijkani wuxuu suurto galinayaa inaad la shaqo tagto dhowr qof aadna wada qaadataan hal gaari, caasi, buska ama aad baaskiil iyo lug midkood ku shaqo tagtid. Xalka gaadlidku waa mid anfacaya adiga, bulshada guud iyo bay'adaba; waxaa kuu baaqanaya qarash, waxaanad yaraynaysaa qiiqa hawada si ay u-fiicnaato sixada guud. Waxaana kuu balan qaadaynaa inaadan ka wal-walin in basku kaa tago ama aad cid ku qaada waydo.

FAA'IIDOOYINKA:

- Dhaqaalayso lacagtaada
- Dhaqaalayso gaarigaaga
- Yaree qiiqa hawada iyo saxmada baabuurta
- Yaree streeska – Wareer La'aan

Why Contact RideSolutions?

- Sababta Aad Ula Xiriiri Xalka Gaadlidka Shaqada?
- Hawshanadu waa bilaasha
- Qaadistu waxay ku xiran tahay meesha iyo waqtiga.

12 Degmo Oo Bartamaha Ohio Ah Ayaan Ka Hawl-galnaa

- Delaware
- Fairfield
- Fayette
- Franklin
- Knox
- Licking

Call 1.888.742.RIDE

or visit www.morpc.org

bilaash isaga diiwaangali gaadlidka shaqo ee xaafadaada

Mid-Ohio Regional Planning Commission: 111 Liberty St, Suite 100 Columbus, OH 43215
Tel: 1.888.742.RIDE Email: ridesolutions@morpc.org Web: www.morpc.org

Appendix I - Attachment 9

Translation Services		Spanish	Somali		Total
Ohio Hispanic Coalition	School Pool	$194.76	$389.52		$584.28
Language Line	School Pool	$459.80	$884.40		$1,344.20
Asist Translation Services	School Pool	$300.00	$390.00		$690.00
Advanced Language Access	School Pool	$215.60	$215.60	$140	$571.20

Referred	words	Formatting	Glossary	Interpreter	
	1082			35/hr	
Franklin County IDC					
		$45	$25		Brandi Young-Sharp - I

I think this company is out of business.

Translation/Interpretation Services

Interpreters:

Ohio Hispanic Coalition
Interpretation Services - $35/hr Spanish & Somali - $40/hr for other languages
Choi Rubio 614-840-9934 – MORPC Contact
24 hour services is provided
From 8:00 am – 5:00 pm call 614-880-2624
From 5:00 pm – 8:00 am call 614-746-1032
You will be invoiced & include your cost center number when paying.

Translation Services:

Asist Translation Services
Becky Dussault, Director of Marketing
614-602-4584
becky@asisttranslations.com
Send copy of what you want translated and she will send back an estimate.
She will not translate until you have given her approval.
You will be invoiced & include your cost center number when paying.
Certified WBE and EDGE

Request an interpreter for the Deaf

Email or phone: **Deaf Services Center (DSC)**
5830 North High Street
Worthington, OH 43085
Email: cindin@dsc.org and copy deb@dsc.org
Phone: 841-1991

Procedure:
DSC prefers a week's notice but can accommodate shorter time frames. When requesting an interpreter the following information is required:

- Name of person who is deaf
- Date you need the service
- Start and end times
- Address or location
- Onsite contact person

If you have questions, feel free to contact:
Cindi Nash BA, NIC
Interpreter Coordinator/Interpreter
CEO/Executive Director Assistant
Deaf Services Center, Inc.
5830 N High St
Worthington OH 43085
(614) 841-1991 V
(614) 515-4484 VP
(614) 841-4909 fax
cindin@dsc.org

¡PODEMOS BAJAR SU FACTURAS DE SERVICIOS!

MORPC Tiene un programa de climatización que encaja a cualquier ingreso. Servicios de climatización mantiene su hogar fresco en el verano y caliente en el invierno. Los servicios están disponibles para inquilinos ó propietarios de vivienda.

Los servicios de climatización son gratuitos para las persona que califican basado a sus ingresos*. Descuentos disponibles que ayudan a los hogares que no califican con sus ingresos.

Nuestro programa ofrece los siguientes servicios:

- Optimización de su calentador ó remplazo
- Aislamiento de las paredes y ático
- Remplazo de refrigerador y bombillos de luz

Llámenos hoy para saber que programa de climatización usted pueda calificar.

Llamé 614-621-1171 ó visite www.morpc.org/energy

morpc

Mid-Ohio Regional Planning Commission

Participantes del programa PIPP/HEAP los alentamos que apliquen.
*Requisito de ingreso para los programas gratuitos son aplicables.

Recycled Fiber Paper

Estos son programas del Mid-Ohio Regional Planning Commission (MORPC) Y financiado por el Departamento de Desarrollo de Ohio, Columbia Gas, AEP, y otros servicios público.