



New Extreme Heat & Cold Policy!

On January 29, 2025, the COTA Board of Trustees approved an Extreme Heat and Cold Policy. During declared extreme weather emergency alerts for heat and cold, all fixed-route service lines, COTA//Plus, and Mainstream will be fare free to ensure the community stays safe and connected.



Zoo Bus Service

COTA's seasonal Zoo Bus will return May 2025!

Zoo service begins Saturday, May 10, and operates on weekends until Memorial Day. Beginning Memorial Day, May 26, and running through Labor Day, Sept. 1, the Zoo Bus will operate seven days a week.

Zoo Bus operates according to the holiday/Sunday schedule on Memorial Day, Juneteenth, Independence Day and Labor Day.

For more information about COTA Zoo Bus service, visit COTA.com/ZooBus or call (614) 228-1776. For Zoo and Zoombezi Bay hours, visit columbuszoo.org.

May 2025 Proposed Service Increases

Not all proposed service increases will be possible, but public feedback will help COTA prioritize which of the following changes will be made in May.

LINE	CURRENT SERVICE	CHANGES	RATIONALE
34 Morse	Weekday: every 15 minutes Weekend: every 30 minutes	Weekend: every 15-20 minutes	Growing ridership. Customer request. High productivity on weekends.
102 Polaris/ N High	Weekday: every 30 minutes Weekend: every 60 minutes	Weekend: every 30 minutes	Growing ridership. Customer request. High productivity on weekends.
Midnight Lineups	Weekday: every 9 p.m., 10 p.m., & 11 p.m. Saturdays: every 9 p.m. & 10 p.m. lineups Sundays: Lineups all day	Add midnight lineup on weekdays and Saturdays for Lines 1-11, 102 and CMAX.	Growing ridership. Customer request.

The following changes are **not** dependent on workforce resources increasing.

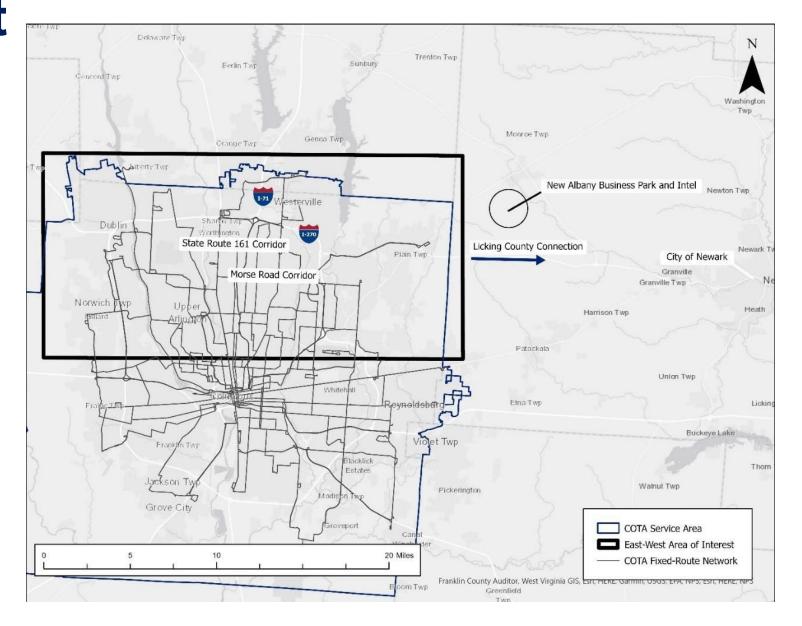
LINE	CHANGES	RATIONALE
All Lines	Staff will assess options to adjust schedules to improve on-time performance.	Continuous improvement.

Key: rationale / public feedback

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East-west Transit Feasibility Study

- Northern Franklin County
- Southern Delaware County
- Western Licking County
- Southwest Union County
- Morse Road and State Route 161 Corridors
- I-270
- Major job centers:
 - O Dublin Methodist Hospital
 - O Dublin Bridge Park District
 - O Easton Town Center
 - O New Albany International Business Park
 - O Intel



Project Timeline

Q3 2024: Meet with Stakeholders Q1 2025: Publish RFP and solicit proposals.

Q3-4 2025: Develop study recommendations













Q4 2024: Finalize Scope and RFP process Q2 2025: Award contract and commence project. Q1-2 2026: Final report